



Institute of Medicine

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- **55% of all inpatient admissions come through the ED**
- **Stable source of volume in times of economic challenge**
- **ED Operational challenges can drive away volume – both EMS and other ER patients.**
- **Improving ED operations will grow ED volumes. HCA pilot market experienced 9.2% ED admission growth with throughput improvement.**
- **The ED must operate efficiently to grow key hospital product lines**
 - 75% of admits for cardiac
 - 90% of admits for neurology
 - 61% of admits for surgery
- **Patients with good experiences in the ED will often choose your Hospital for subsequent scheduled events.**